

## Rental Conditions Avis Explore France

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden*

### Standard inclusions

- Comprehensive insurance
  - Unlimited mileage
  - Guaranteed newer vehicle not older than two years
  - Cooking utensils
  - Vehicle kit
  - Outdoor cleaning after return
  - Tourist information (recommended apps)
  - Tax 20%
- \* Explanation of the insurances you can find on the last page.

### Camper is exclusive of

- Optional extras

### Driver requirements

All the drivers must be approved, be at least 23 years old and have held a full domestic driver's license for at least three years. International driving license is not mandatory. No charge for a second driver, €50 for the third driver. (max 3 drivers possible)

### Deposit/credit card

if the client has purchased the CDW, the security deposit is 1,000 €

if the client has not purchased the CDW, the security deposit is 2,600 €

In both cases, it's payable at the collection to Avis Explore by an open signed credit card imprint with an authorisation obtained (sufficient funds must be available) for 1,000 € or 2,600 €. The security deposit is cancelled 30 days after the vehicle is returned to the correct location on time, is full of fuel and all other terms of the Rental Contract have been complied with.

### Minimum rental period

The minimum rental is 7 days, if the requested rental is shorter, clients will have to pay the 7 days.

### One-ways

One-ways are possible and on request. No one-way between Continent and Corsica. Other one-ways are possible on request. Please contact WorldWide Campers for more details.

## Changes

- If the change occurs more than 30 days before departure, the Renter will receive a refund equal to the difference, if any, between the amount of the initial reservation and the amount corresponding to the modified booking calculated on the basis of the price published on [avisexplore.com](http://avisexplore.com). The amount possibly overpaid will be refunded to the Renter after the proper return of the Vehicle;
- Any reduction in the rental period occurring within 30 days of departure, will not give rise to any refund.

**Any change will be subject to a change fee of € 50.**

## Cancellations

### **The charge when cancelling is:**

45 days or more prior to departure	220 euro.
Between 45 days and 16 days before pick up	30 % of total costs
Between 15 days prior to pick up or no show	100 % of total costs
One way fees and festival surcharge, if applicable will also be charged.	

### **Private Transfers:**

Tour operators are requested to report at the time of booking or not later than 7 working days before

pick-up date arrival details or hotel address and how many people are in customer's party.

1. Due to too many last-minute changes, only pre-paid transfers will be arranged.
2. Clients must provide
  - a. Location and time of arrival, airline information if applicable
  - b. a valid mobile number and an email address – this will allow us to contact our clients.
3. In the event a client who has pre-paid a transfer takes a regular taxi or public transportation, there will not be any refund. Transfers must be confirmed at least 7 days in advance.

Transfer on Arrival day

We can arrange transfers to our location from:

PARIS	AJACCIO
CDG and ORLY Airports	Ajaccio Airport
Eurostar (Paris Gare du Nord)	Ajaccio train station
Airport area hotel	Ajaccio ferry terminal
Paris downtown hotel	Ajaccio area hotel
Other Paris Train Stations	

- In case of airport transfers, we do need all flight details: hour of arrival, flight number and departure place.

(ex: Flight BA 308 from London - 12h30)

- In case of transfer from a Train Station, we do need all train details: hour of arrival, train number and

departure place. (ex: Eurostar 1212 from London - 08.55)

- In case of transfer from a hotel, we do need hotel details (name, address and telephone)

Transfers are possible at any time. However, customers must allow enough time to arrive to our offices

during opening time. In the event of a delayed air travel, customer may have to check-in the following day. Due to potential traffic problems beyond our control, precise pick-up and departure times cannot be guaranteed.

#### **Transfer on last day**

We can arrange a return transfer to a hotel, a train station or an airport.

This transfer can be pre-paid or paid locally. transfer must be arranged with the client.

<b>TRANSFER COST – EACH WAY</b>	
Ajaccio transfer (from train station, ferries, airport)	40 €
Transfer for up to 3 persons (from CDG or ORLY airports, Eurostar Paris Gare du Nord, Hotel*...)	120 €
Transfer for 4/6 persons (from CDG or ORLY airports, Eurostar Paris Gare du Nord, Hotel*...)	160 €

**Other special transfers (such as clients with windsurf, bikes, dog crates, or special luggage) must be notified upon booking and will be charged accordingly.**

Transfers to DISNEYLAND Paris area are subject to a 50€ surcharge (on top of the above-mentioned rates)

(\* in the inner-city area of Paris)

#### **Airport Meeting points:**

Transfers are subcontracted to different providers.

Customers may receive an SMS on the communicated mobile phone, from which they will be able to

launch the ride after luggage collection. Meeting point will be communicated before.

Customers MUST be able to have a mobile / data connection when arriving in France.

#### **Airport Delivery :**

We do not offer airport deliveries.

#### **Picking up the vehicle**

We strongly recommend our clients spend their first night in a hotel.

- Allow approximately one hour for departure formalities

**Pick-up time is between 09:00 and 11:00 or between 14:00 and 16:00 or 17.00..**

There is no refund if vehicle is picked up later than scheduled time.

#### **Dropping off the vehicle**

**Return time is between 09:00 and 12:00 or between 14:00 and 17:30. AM DO not after 12:00 // PM PU not after 17.30**

Penalties are charged for late returns without prior authorization. There is no refund if rental is terminated by client before scheduled time.



- **Toilet must be clean and empty (if not, an additional fee of 160 € is levied)**
- Waste water tank must be drained
- Interior of motorhome must be clean (especially refrigerator, stove and shower)
- **Indoor cleaning charges (240€) may apply if vehicle is returned not clean.**
- Diesel tank and AdBlue must be full (as it was on departure)

The vehicle is inspected by AVIS Explore and the renter who is asked to sign a "Rental Agreement". The rental is thus closed.

### Vehicle size

If, for any reason beyond our control, the reserved vehicle is not available, we reserve the right to substitute a model of similar or higher rated vehicle.

### Breakdown assistance and repair reimbursement

The Renter formally refrains from abandoning the Vehicle. The Vehicle must, except written derogation, be brought back to its point of departure.

Avis Explore agrees to assist the Renter in the event of serious vehicle troubles or breakdowns. During the normal opening hours from Monday to Saturday from 9am to 12.30pm and from 14h to 18h, the Renter will contact the Explore teams at + 33 (0) 1 47 49 80 40 (nonsurcharged call). Outside these hours, he can join a dedicated assistance subject to having subscribed to the option "24/7 assistance".

The Renter has the possibility to subscribe the option "Assistance 24/7" until the day of departure. This option, which is priced at € 8 per rental day, allows the Renter to benefit from a 24/7 assistance service. The conditions of contact and use of this assistance are communicated to the Renter having subscribed to the option "Assistance 24/7" on departure.

Breakdowns and / or serious disturbances occurring during normal use of the Vehicle in the absence of fault or negligence of the Renter are taken care of by Explore and / or its assistance service.

### Travel restrictions

Travel to North Africa and to some East European countries is not permitted.

### Parking/Traffic Violations

Avis Explore will pass on any charges the guest receives for traffic infringements, toll-way or parking fines during their road trip. If the guest pays these fines immediately and provides proof of payment, there will be no additional administration fees. However, if the guest delays in paying the fines we reserve the right to charge an administration fee.

### Pets and animals

Pets and animals are not allowed in the campers of Avis Explore

### Smoking

Smoking is not allowed



**\*\* Extra information specific for Avis Explore \*\***

**Public Liability (Included in Daily Rate):** Public liability insurance protects AVIS Explore for €760.000 in case of fire or explosion. Public liability is unlimited in case of accident.

**Basic Coverage (Included in Daily Rate):** All the drivers must be approved, be at least 23 years old and have already held a full domestic driver's license for at least three years. International driving license is not mandatory. No charge for a second driver, €50 for the third driver. (max 3 drivers possible)

AVIS Explore vehicles are insured against damage to vehicle from accident, fire, theft, vandalism and third part claim, subject to a €2.600 excess clause. In the event of loss or damage to vehicle while on rental, the client's responsibility is limited to a maximum of €2.600 per occurrence.

With the purchase of Collision Damage Waiver (CDW), the client's responsibility is reduced from a maximum of €2.600 to €1000 per occurrence.

This guarantee is effective in the majority of western countries: France, Andorra, Monaco, Austria, Switzerland, Belgium, Germany, Netherlands, Italy, Spain, Portugal, United Kingdom, Ireland, Liechtenstein, Luxembourg, Norway, Sweden, Finland & Denmark, Greece, Hungary, Czech Republic, Slovakia, Croatia, Poland, Slovenia, Latvia, Estonia and Lithuania. (Other countries on request).

**Exclusions:**

**Are not covered by our insurance (= Customer's responsibility is unlimited), even with the purchase of CDW:**

- - Damages due to frost
- - Damages to the interior of the vehicle
- - Radio, tires, wheels, side mirrors and all glass damages (windscreen, windows)
- - Theft of Personal belongings, or vandalism
- - Electronic devices provided by Avis Explore (GPS, Wi-Fi router, etc)
- - Damages to the roof / Higher parts of the vehicle
- - Damages caused by striking objects/trees.