

## Rental conditions Camper Travel Chile

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden*

### Standard inclusions

- 250 km per day (0,20 EUR for extra kilometers)
- All rentals of 10 days or more come with the equipment included

### Camper is exclusive of

- Optional extra's

### Driver requirements

National driving license (for rents longer than 90 days we need an international driver license) + identity card. We haven't a minimum age to rent any product from us.

### Deposit/credit card

The deposit is 2.000 EUR by transfer at our paypal account (contacto@campertravel.cl). After the arrival of the camper at the end of the trip, the guarantee will be returned in case the camper is returned under the same conditions of delivery. In case a defect is found, the guarantee will be used for the repair of the defect. You need a creditcard with a minimum limit of 1,000,000 CLP for the guarantee.

The camper must be returned in the same state in which it is delivered. In case it is returned with any damage or the loss of any object, the amount that covers with said damage or loss will be deducted.

### Minimum rental period

10 days in High Season, 5 days in Low and 7 days in Shoulder Season.

### One-ways

One-way rentals are on request. Please contact WorldWide Campers to request a one-way and the total fees.

### Changes

Shall the client wish to change the category of the camper for a higher one, they are obliged to pay the difference. Shall the client wish to change the category of the camper for a lower one, no refund will be given.

## Cancellations

### **The charge when cancelling is:**

45 days or more prior to arrival	30% cancellation fee
45 days or less prior to arrival	100% cancellation fee

## Transfers

Transfers from Santiago to the rental station can be arranged

## Picking up the vehicle and Dropping off the vehicle

Possible between 9 AM and 5 PM. Out of this time, among agreements.

There is an additional charge of 80,- EUR for deliveries or returns of vehicles during weekends and holidays.

## Vehicle size

Should the camper be not available due to unforeseen circumstances, Camper Travel Chile reserves the right to replace the vehicle by a comparable or superior one. This will be at no additional costs for the customer. Shall there be no vehicle of equal or higher value available, the client will be reimbursed with a partial amount of the rental, if they are content with the rental of a vehicle of a lower value. Shall this not be the case, the client will be reimbursed the total amount of the rental plus a non-monetary compensation, usually in form of two overnight stays in a mid-range hotel. Shall the client not agree with the form of compensation, Camper Travel Chile are at disposition to discuss other forms of compensation on site.

## Breakdown assistance and repair reimbursement

In the case of a breakdown, the renter is asked to call us immediately. We have a 24-hour emergency breakdown service in Chile. In the event of a serious problem a tow truck will be send to take the renter to the nearest car repair station in order to solve the problem. The possibility of reimbursement of these costs will be evaluated upon return of the camper. Repairs which exceed this amount require the previous approval of Camper Travel.

The camper must be returned in the same state in which it is delivered. In case it is returned with any damage or the loss of any object, the amount that covers with said damage or loss will be deducted.

## Travel restrictions



For your safety it is requested to have the following safeguards during the trip:

- Smoke inside the campers
- Travel with pets inside, except dogs that travel in the luggage area -Fire under any circumstance
- Scratch anything and anywhere in the vehicle

Upon the execution of any of the prohibitions described, Camper Travel may use the guarantee to replace the vehicle to its original condition.

It is possible to travel to Argentina, Peru, Bolivia, Paraguay, Uruguay and Brazil. We will need to know which country you will visit with the camper to have the vehicle documents ready.

#### Parking/Traffic Violations

It is the customers responsibility to report and pay for all parking/traffic violations at check-in. Failing to report these violations at drop-off will cause a charge of an administrative fee per violation plus the fine (including all late charges) to the customers credit card.

#### Pets and animals

Pets and animals are not allowed inside the vehicles

#### Smoking

Smoking in not allowed inside any vehicles

