

Rental conditions Costa Rider Campervan

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- All compulsory insurance
- 24/7 roadside assistance
- Free transfer service from and to the airport of San Jose
- Local sim card
- Unlimited free mileage
- Additional drivers
- Their Riders Guide with the best travel tips and places to overnight
- Sheets, blankets and pillows
- USB phone charger
- MP3 Connection
- Shower
- Kitchen utensils

Camper is exclusive of

- Optional extra's (like tent, towels, extra insurances)

Driver requirements

The minimum age for driving vehicles of Costa Rider Campervan is 21.

For any reservation with Costa Rider Campervan, you will have to provide your passport, driver's license (for each driver) and a bankcard.

Deposit/credit card

The guarantee deposit is \$1,200 which is made by print of the bankcard. This deposit is not debited from your account and may be used in case of an accident or fine

Minimum rental period

The minimum rental is 7 nights

One-ways

No one ways possible, but we can arrange transfers from San Jose office (please see transfers)

Changes

Worldwide Campers can always request changes if needed, but availability is on request only.

Cancellations

The charge when cancelling is:

Between booking and 22 days prior to pick up	100 euro
Between 21 days and day of pick up	100 % of the charge

Transfers

Costa Rider Campervan arranges free transportation between San Jose Airport and the rental location. It is also possible to be picked up and dropped off at another location, like San Jose downtown, Jaco/Punta Arenas, Liberia/Nicoya, Tamarindo/Samara, Manual Antonio/Limon or Puerto Viejo/Cahuita/Uvita. The supplier can arrange this transportation at a surcharge.

Picking up & Dropping off the vehicle

Vehicles are available as from 9 am on the first day of rent and have to be returned before 3pm on the last day. We are open 7 days a week all year long. If the vehicle is dropped off 2 hours late, the customer will be charged an extra day. If you wish to extend your rent, please contact us as soon as possible to find out about our availabilities

Breakdown assistance and repair reimbursement

In case of an accident, please do not move the vehicle, even if it blocks the traffic and call 800-800-8000. The insurer will write the accident report for you. Costa Rider Campervan provides assistance 24 hours a day. A manual detailing the step-by-step procedures will be available in the vehicle.

Travel restrictions

Please always be aware of the road conditions, and check with Costa Rider Campervan at pick up what your planned route is. They can definitely advise you.

Parking/Traffic Violations

In case of a fine, the amount corresponding to the fine will be withdrawn from the guarantee deposit on the day the fine is given.

Pets and animals

Pets and animals are not allowed inside the vehicles

Smoking

Smoking is not allowed inside the vehicles