

Rental Conditions CrossRent Germany

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden.

Standard Inclusions

- 300km per day, and with min. 14 nights rental unlimited kilometers,
- VAT,
- Balancing wedges, CI Cable, Cable drum
- Additional driver
- 1 bottle of gas (full)
- toilet chemicals
- Vehicle third-party liability insurance.
- Comprehensive coverage with a deductible of EUR 1500,-

Camper is exclusive of

- Optional extra's

Driver requirements

The Hirer and any other driver must be at least 21 years old. The Hirer and any other drivers must have been in possession of a Class III / Class B or comparable national driver's license for at least one year. The delivery of the Vehicle requires the presentation by the Hirer and/ or driver(s) of the driver's license and the valid identification card/passport at the time of taking possession. If a delay in taking possession occurs due to the non-presentation of said documents, such delay shall be at the expense of the Hirer. If such documents cannot be presented at neither the agreed time for taking possession, nor within a reasonable grace period thereafter, then the Rental Company shall be entitled to withdraw from the contract.

Deposit/credit card

The security deposit of € 1,500 must either be received together with the hire charge in the Rental Company's account at the latest when the Vehicle is collected (MasterCard, Visa). A payment of the deposit with Prepaid Credit Cards or cash is not possible. The deposit must be paid by the main driver's credit card.

Minimum rental period

The minimum rental period is 5 days; different minimum hire periods will vary during peak seasons.

One-ways

There are no one-ways possible

Changes

Changes may be made to a reservation confirmed to the Hirer from the date of reservation until at least 60 days before the agreed commencement of the rental period, as long as the Rental Company

has alternative capacity, and the alternative booking corresponds in amount to the first. Rebooking is only possible in the same calendar year and at the same station, a change of station is not possible in case of rebooking. Later changes of bookings are not possible. If the booked travel period is shortened/reduced, the above-mentioned cancellation conditions apply to the cancelled nights. Each rental amendment will be charged according to the valid price list. After the conclusion of the contract, the Hirer is not entitled to any changes with regard to the beginning of term of rental.

Cancellations

The charge when cancelling is:

Between booking and 50 days before pick up:	250 euro
Between 49 days and 15 days before pick up:	50% of the total charges (min. 250 euro)
Between 15 days and 1 day before pick up	80% of the total charges
Day of pick up or No-show	100% of the total charges

Transfers

CrossRent offers transfers in Munich, Dresden and Münster, please contact Worldwide Campers for more information

Picking up /dropping of the vehicle

Pick ups take place Monday till Friday in the afternoon, and drop off take place from Monday to Friday in the morning. Time will get confirmed when you make a booking. Saturday can be arranged during booking, but will cause for an extra charge.

All vehicles will be handed over to the hirer with a clean interior and are to be returned by the hirer in the same clean condition. Any necessary subsequent cleaning will be at the expense of the hirer.

Travel restrictions

Journeys abroad but within Europe are permitted. Journeys to countries outside of Europe are subject to the prior approval of the Rental Company. Journeys to areas affected by war or crisis are prohibited.

For Dutch people renting a vehicle in Germany and travelling with the rental vehicle back to the Netherlands they are obligated to pay [Private Motor Vehicle and Motorcycle Tax and Motor Vehicle Tax](#). It is possible for them to request exemption from paying these taxes. There is an online form they can use, where they have to enter the following information

Registration number, VIN/Chassis number, Make of the vehicle, Type of vehicle

This request must be done before the vehicle enters the Netherlands. You can request this information with the location a couple of days before pick up

Breakdown assistance

Repairs, which are necessary in order to maintain the Vehicle in a good working and roadworthy condition during the rental period, may be ordered by the Hirer up to EUR 150.00 without consultation. Repairs going beyond this may only be ordered with the antecedent consent of the



Rental Company. The Rental Company will bear repair costs on production of the original invoices and the parts replaced, as long as the Hirer is not liable for the damage pursuant to the contract. This does not apply to tire damage

Parking/Traffic Violations

The Hirer is liable for all fees, charges, fines and penalties imposed upon the Rental Company in connection with the use of the Vehicle, unless these are incurred due to the fault of the Rental Company. The Rental Company reserves the right to deduct the fees, charges, fines and penalties from the clients' credit card. Additional handling charges are subject to the displayed pricing lists at the rental stations.

Pets and animals

In view of the experience we had in the past, it is not allowed to carry along any pets in the motorhome, unless with the prior approval of the Rental Firm.

Smoking

Smoking is not allowed in our vehicles.