

Rental Conditions Daiquiri Tours

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- A Personal and Camper inventory
- 250 kilometers per day (\$1,40 per extra kilometer)
- 24/7 Road Assistance
- A mandatory administration fee of €22 applies

Camper is exclusive of

- Optional extra's
- Transfers from and to the location
- Cuba Surcharge
- Tourist card Cuba
- Extra mileage, 2USD per extra kilometer
- Fuel

Driver requirements

All drivers must be 21 years of age or older and hold a valid driver's license for at least 2 years. A maximum age of 79 applies. A valid national driver's license is required for each driver. In addition this supplier required an international driver's license or an English translation of the license issued by their home country.

Deposit/credit card

At pick up the main renter must be present with the original driver license and physical credit card showing his/her name. A security deposit of CUC 500 will be charged on the main driver's credit card. This amount is equal to the excess amount of the insurance. The security deposit is equal to the deductible and will be issued per accident. Accepted credit cards are: VISA, MasterCard, credit cards issued by an American bank are not accepted. Debit cards are also not accepted

Minimum rental period

A 2 night minimum applies to all rentals (14 nights when the All Inclusive package is chosen).

One-ways

No one ways possible



Changes

One free change per booking can be made up to 61 days prior to pick up, any later changes result in a US\$ 50.00 handling charge.

Cancellations

The charge when cancelling is:

After reservation till 31 days before pick up	50 % of the total charges
Between 30 days and 15 days before pick up	75% of the total charge
Between 14 days to before pick up or no show	100 % of the total charges

Transfers

Transfers are not included in the rate. Customers are responsible for their own transportation to and from the location, or they can pay for transfer service.

Picking up the vehicle

Customers need to spend the first night in a hotel before picking up the vehicle. Pick up on the day of arrival is not allowed. Vehicle pick-up time is between 09.00 and 17.00 hrs. The renter needs to call the number on the voucher 2 days before picking up the vehicle to reconfirm the exact pick up time. Please consider that picking up the vehicle may take some time, especially in the busy high season.

Dropping off the vehicle

Vehicles must be returned at the agreed date of drop off between 09.00 and 17.00 hrs. Please note, the drop off time should be the same as the pick up time. Should the customer not return the vehicle at the branch at the agreed time, a fee may be implied by the supplier.

Vehicle size

Motor home lengths will vary within each size category. Specific floor plans, models or lengths cannot be reserved or guaranteed. Clients who decline vehicle at departure is classified as a 'Departure Day' and not eligible for any refund.

Breakdown assistance and repair reimbursement

Always contact the location and follow instructions.

Travel restrictions





Driving on dirt/gravel roads is not allowed. Travel in other areas than Mid- and West Cuba is not allowed. The tunnel at the bay between Havana and Mantanzas Varadero is not accessible for campers. Breaching these restrictions makes the insurance void.

Parking/Traffic Violations

It is the customers responsibility to report and pay for all parking/traffic violations at check-in. Failing to report these violations at drop-off will cause a charge of a US\$100 administrative fee per violation plus the fine (including all late charges) to the customers credit card.

Pets and animals

Pets are not allowed in the vehicles.

Smoking

Smoking is not allowed in any vehicles



**** Specific information for Daiquiri ****

GUARANTEES:

- Traffic damage to thirds and own vehicles / fire / robbery /atmospheric events
- Civil Responsibility for grievous bodily harm or death and damage to the unrelated property - Limit compensation: 100.000 CUC
- Limit to 20.000 to grievous bodily harm or death per people
- Limit to 15.000 damage to the property per unrelated person

Insurance is not included in the rental price; THE CUSTOMER will pay the corresponding amount in cash at the time of the collection of the vehicle. THE CUSTOMER will not be entitled to any refund of money if he interrupts the rental before the scheduled date and indicated on the rental card.

THE CUSTOMER will pay as a security deposit the amount indicated in the rental card. The Deposit of Guarantee will be returned after the vehicle is examined by a person responsible for THE LESSOR (Daiquiri Tours), which in case of damage due to improper use will dictate the amount that THE CUSTOMER must pay. This amount will be deducted from the deposited bond, accepting THE CUSTOMER the payment of the difference if the cost of the damages exceeds the value of the deposit deposited. In case of an accident, the amount of the franchise will also be deducted from the deposit. In the event that the lessee has to be paid compensation for the rental price paid in advance, this amount will be returned together with the deposit.

- CHARGE FOR THEFT, DAMAGE AND MISLEADING CAUSED TO THE VEHICLE
- THE LESSOR will deliver the vehicle covered by an insurance policy, whose guarantees and limits of indemnification are indicated in the Rental Card.
- In the case of loss due to theft, damage, missing or any loss in the vehicle, THE CUSTOMER will not be exempted from the obligation of payment for compensation, if he does not make the corresponding report to the police authorities of the country and stops communicating to the experts of SEPSA so that they can attend the place of the event. In the latter case you can do so by calling the ASSISTANCE SERVICE by telephone +5372617133, +5372045720 and +5372062749.

PENALTIES:

THE LESSOR will charge the CUSTOMER a penalty in accordance with its internal procedures in the following cases:

- a) Loss of the vehicle key. The loss of the key of the vehicle will be charged on the deposit of Guarantee in the amount of the cost of the original key of the manufacturer plus the amount of one hundred CUC (100 CUC), for the expenses caused to THE LESSOR.
- b) Exceeding the agreed kilometer to carry out the maintenance of the vehicle. c) The vehicle is delivered to THE LESSOR by an unauthorized additional driver. d) THE CUSTOMER delivers the extremely dirty vehicle.
- e) Loss, deterioration or amendments to the Lease Agreement (150 CUC).
- f) Loss of vehicle registration without having reported the incident to the police. The loss of the license plate of the vehicle without having denounced the fact before the police will be charged on deposit of guarantee in the amount of two hundred CUC (200 CUC), for the expenses caused to THE LESSOR.



-THE CUSTOMER exempts THE LESSOR from all liability for any damage that he and his passengers may suffer, both physical and material derived from the normal or abnormal use of the leased vehicle. Expressly declares to know the risks that the use of the vehicle can produce.

-THE LESSOR is not responsible for claims for robbery, loss or damage of any personal property of THE CUSTOMER or its passengers, left or abandoned in the vehicle, during or after the rental period. - THE CUSTOMER will not make any physical or image changes to the vehicle, being obliged to make the maintenance and any kind of repairing just at THE LESSORs repair garage, which will be free of charge if the vehicle does not show a caused breakdown by THE CUSTOMER negligence.

-THE CUSTOMER must return the vehicle with the same kind of fuel expressly indicated in the rental card and in the official places. Otherwise THE CUSTOMER will be responsible of the caused expenses by the transfer and / or repair of the damages that could have been produced in the vehicle due to the use of inadequate fuel.

-The lubricant to be used in the rented vehicle will be supplied only in the places established by THE LESSOR. Otherwise, THE CUSTOMER will be responsible for the expenses caused by the transfer and / or repair of the damages that could have been produced in the vehicle due to the use of inadequate lubricant.

-THE CUSTOMER may not assign the use of the Vehicle to third parties, unless express consent is given by THE LESSOR, which must be reflected when including them as additional drivers in the rental card. In this case, THE CUSTOMER will always be solely liable to THE LESSOR and third parties for the damages that may be caused in and with the vehicle, regardless of who conducted it at the time they were generated.

-Smoking is prohibited in the vehicle. Pets may be brought as long as the landlord has given his express authorization. The expenses of cleaning, derived from any breach, will be borne by the tenant. Likewise, the latter must assume the expenses derived from the ventilation or the elimination of the smell of tobacco, including the losses generated by the impossibility of renting the vehicle for some time due to this reason.

THE CUSTOMER further commits to:

1 Not use or allow the leased vehicle to be used as a means or instrument for the commission of crimes, punished, prohibited or simply sanctioned by the law, assistance to criminals or protection, transport and shelter of objects from of crimes;

2 Do not transport people or merchandise, when this implies directly or indirectly subleasing the vehicle or transport paid;

3 Do not drive the vehicle in an inferior situation of physical conditions motivated by fatigue, illness or the effects of medications, alcohol or drugs;

4 Do not use the vehicle to tow or push other vehicles or trailers;

5 Not participate with the vehicle in any type of sporting events, races, training of any kind, official or not, nor in resistance tests of accessory materials or products for motorcycles;

6 Do not circulate outside the scope of circulation corresponding to the tourist circuit purchased / hired;

7 Do not transport passengers in a higher number than the authorized number and indicated in the rental card;



8 Do not transport any type of flammable, dangerous, radioactive, toxic or harmful goods in the vehicle;

9 Do not transport merchandise that exceeds the weight, quantity or volume authorized in the vehicle's registration certificate or technical sheet;

10 Do not transit outside the road network, or on unpaved roads or roads not suitable for traffic that may cause damage or any type of damage to the vehicle with the only exception that is provided in the tourist circuit purchased;

11 Do not transit in port facilities or airports;

12 Park the vehicle in suitable and safe places when it is not being used, using the safety locks;

13 Monitor oil levels, hydraulic fluids, coolant and tire pressure; stop the vehicle as soon as possible when any warning light that indicates anomaly in the operation of the same, should contact as soon as possible with THE LESSOR by calling the indicated telephones.

Any action that contravenes the traffic regulations, the specifications of the vehicle manufacturer and the instructions of THE LESSOR will be considered misuse of the vehicle. Abnormal wear, checked by THE LESSOR, of the mechanical parts of the vehicle, especially tires, will be considered a misuse of the vehicle and will be charged to THE CUSTOMER.

