

Rental Conditions Escape USA & Canada

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- Statutory Liability Cover as required Law
- 24/7 Roadside assistance
- No additional costs for young driver
- Up to 4 free extra drivers
- Mandatory "absolutely no worries packages", due to otherwise high deductible included

Camper is exclusive of

- Bedding equipment
- Kitchen Kit
- One way rental fees
- Transfers
- Optional extra's

Driver requirements

All drivers must hold a full valid driver's license for the entire rental period. Only drivers specified on the contract are allowed to drive Escape Campervans. The lead renter's name should match the credit or debit card held on file. It is recommended (but not required) that renters have an International Driver's License. All drivers must be 21 years of age or older. Proof of age must be ascertained by a valid drivers license. There is no maximum age limit.

There is no additional charge for adding up to 4 drivers, Additional drivers must be present and show physical driver's license to be added to the agreement.

Deposit/credit card

Escape requires a credit card imprint (Visa or MasterCard) from the customer. No amount will be blocked on the creditcard

Minimum rental period

The minimum rental period is seven (7) days and up to 14 days for a one-way trip across the country. There's no maximum rental period.

One-ways





One-way rentals available by request only. The one-way fee varies between \$150 and \$350.

Changes

It is possible to extend a rental - subject to availability. It is possible to shorten a rental outside of 30 days of pick up. Shortening a rental will be calculated using current rates. Current promotions at time of amendment will not apply.

Cancellations

The charge when cancelling is:

30 days or more before pick up 100 euro

Between 29 days and 14 days before pick up.

Between 13 days and 8 days before pick up

25% of the total charges **

Between 7 days and no show

100 % rental charges **

** One way fee will also be charged if applicable (amount depending on location) and minus any applied discounts

Transfers

Transfers are not offered by Escape

Picking up the vehicle

Please be aware for the United States and Canada is mandatory to stay in a hotel for the first night after arrival. It is not allowed to pick up an RV on the same day as your arrival. Vehicles are available for pick up between 1 pm and 4 pm and must be returned by 10 am on the agreed drop off date.

Dropping off the vehicle

Drop off between 8:30 am and 10 am on the agreed drop-off date. Late returns of more than 1 hour will incur a full-day rental charge and possible other charges if their late return affects the next reservation.

Late afternoon returns can be arranged (must return by 4 p.m.), but will incur an additional day charge. If the client wants to schedule a pick-up in the morning, please reserve the vehicle from the day before. This will allow the client to pick up at 8:45 am or later. No refunds will be granted for shortened rentals. There are no refunds for late pick-up or early return of vehicles.

Vehicle size

Escape has approximately 500 individually-painted designs. Clients may choose the design they prefer from any available campervan on the day they pick up. This is subject to availability, especially during the busier summer months

Breakdown assistance and repair reimbursement





Clients should **c**ontact Escape on our 24-hour free phone number if any problems or any irregularities develop with the camper. Failure to notify Escape immediately of any performance irregularities, or damage could affect grounds for compensation. In the event of a breakdown Escape will either:

- Provide a replacement vehicle
- Provide a tow to a service station
- Refund the lost days use of the vehicle
- Extend the hire to account for lost days (if applicable) d) Provide a replacement vehicle

Clients will not undertake any repairs without first contacting Escape. There will be no refund for days lost, towing and any other expenses arising from 'Operator error'. Clients acknowledge that Escape Campervans Inc. will not be liable for retrospective claims due to vehicle malfunction or accident damage.

Travel restrictions

The renter is liable for all damages to the vehicle, tires, towing charges, and other expenses as a result of a breakdown, collision, or other, associated with operating Escape Camper Vans vehicles in restricted areas. Escape Camper Vans' insurance protection will also be null and void. The following are restricted areas:

- Anywhere in Mexico
- Alaska and Northern Territories of Canada
- Any unimproved road, trail, track
- Any off-road areas (dunes, beaches, riverbeds, logging roads, forest trails, dirt trails, etc.)
- Death Valley between the dates 1st May and 30th September is one of the world's hottest
 places and it is not safe to operate a vehicle there during this time. If clients choose to travel
 through Death Valley during this period, they should be aware that they will be liable for any
 on-road assistance costs and repairs to the campervan. Insurance will be void.

Certain restrictions can apply to special events:

Burning Man: Our campervans are permitted to attend the festival with prior consent and a
grooming fee of \$750 having been paid for Mavericks and \$1000 for Mesa campervans.
 Failure to inform Escape of plans to attend Burning Man will result in a \$1,500 penalty for a
Mavericks, a \$2000 penalty for a Mesa. Roadside assistance and insurance are not valid while
on the Playa. ONLY MAVERICKS AND MESA CAMPERVANS ARE ALLOWED AT BURNING MAN.
Rooftop sleepers are not allowed as an extra at Burning Man.

Parking/Traffic Violations

The renter is responsible for paying charging authorities directly all tolls ("Tolls") and parking citations, photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against them, Escape, or the Vehicle during the Rental Period. An additional processing toll of 50 USD may apply.

Pets and animals

No pets are allowed in the vehicles during the summer months of 15 June - 15 September (except designated service dogs). Pets are allowed the rest of the year with an additional cleaning fee of \$150.





Smoking

Smoking in not allowed inside any vehicles

