

Rental Conditions Happy Campers South Africa

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

500 kilometers per day, taxes, CDW insurance with a liability of EUR 1400,- per incident, pots and pans, cutlery, dishes, dishwashing soap, kitchen towels, beddings (sheet, 2 pillows, 2 duvets). Happy Campers advises clients to either bring an extra sleeping bag or rent an extra set at the location for the colder nights.

Camper is exclusive of

- Optional extras
- Liability Reduction options (there are several options possible to include)

Driver requirements

The Renter/driver of a passenger car or a jeep has to be at least 21 years old and driver license held for at least one year. The Renter/driver of a bigger vehicles which according to law at any given time requires extended driver license shall present appropriate license at the start of rental

Deposit/credit card

Renter's valid credit card required. Visa & MasterCard credit cards accepted. A credit card imprint will be taken (for standard liability of EUR 2000,00 / ZAR45000) at the start of all rentals for security reasons, even when a voucher covers the cost of the rental. This credit card imprint may be used to pay all extra charges including extra km, extra insurance, parking tickets, damages, tank refill or any cost due to the use of the rented vehicle. No deposit required, no cancellation fee, credit card will be charged at car pickup.

Minimum rental period

Happy 1 and Happy 3 = 3 days, Happy 4x4 = 5 days

One-ways

No One ways with Happy Campers

Changes

Happy Campers will accept changes at any time, all based on availability of course. There's no fee charges for amendments. There is no possibilities for refund in case of early return or any other reason that may occur.

Cancellations

The charge when cancelling is:

21 days or more before pick up	150 Euro
Between 20 days and 1 day before pick up	30 % of the rental charges
Departure day (no show)	100 % of the rental charges

Transfers

Uber Taxi service: Weekdays 8:30 – 16:30, Saturday / Sunday 8:30 – 16:30

✓ Our Uber taxi service is available to and from the airport only at EUR40 (EUR20 per trip).

Picking up the vehicle

Opening hours: 08.00 - 17.00 Weekdays, Opening hours SAT/SUN: 08.00 – 17.00

Dropping off the vehicle

The Renter agrees to the provisions of this Rental Agreement and has received a copy hereof. The Renter shall return the vehicle: a. together with all accessories (including tyres and tools) in the same condition as they were received by the Renter, except for normal wear and tear owing to use; b. on the date specified under the terms of this Agreement, unless otherwise agreed at a later time; c. to the premises of the Lessor, unless otherwise agreed; d. with a full tank of fuel. If the vehicle is not returned with a full tank of fuel, the Lessor may charge the Renter for the amount of fuel needed to fill the fuel tank under the terms of the tariff of the Lessor.

Vehicle size

Motor home lengths will vary within each size category. Specific floor plans, models or lengths cannot be reserved or guaranteed.

Clients who decline vehicle at departure is classified as a 'Departure Day' and not eligible for any refund.

Breakdown assistance and repair reimbursement

In the event of a collision or accident, the Renter shall immediately notify the appropriate police authorities as well as the Lessor of the incident, and the Renter shall not leave the scene before the police have arrived. The Renter shall immediately fill out damage reports if damage occurs. If the Renter fails to report damage, he shall be fully liable for it. If the Lessor needs to collect the vehicle, or have it collected, owing to a collision or an accident, the Renter shall bear all costs thereof pursuant to the tariff of the Lessor at each time.

Travel restrictions

The Renter may not engage in the following activities: a. off-road driving, such as on tracks and rough trails, beaches, etc.; b. driving on roads marked unpaved & to avoid any informal settlements such as



Mitchell's Plain, Gugulethu, Khayelitsha & Nyanga. In the event of violation of the provisions of this sub-paragraph, the Lessor may impose a fine in the amount of the non-deductible liability of the Renter under the tariff of the Lessor at each time. The above provision on fines does not affect the liability of the Renter to pay for damages; c. driving under the influence of any intoxicant; d. driving in or across rivers or any kind of water course. e. Use of the vehicle that contravenes South African law or the provisions thereof; f. Driving in snowdrifts and ice. g. Driving on roads clearly designated by signs indicating potholes or roadworks

Parking/Traffic Violations

The Lessor may debit the bank card or credit card of the Renter for the rental charge and other costs payable by the Renter hereunder, such as payments in respect of damage to the vehicle while in the possession of the Renter. The time of payment and whether it is to be made in lump sum shall be the sole discretion of the Lessor. This right shall remain unaffected for 6 months following the return of the vehicle to the Lessor

Pets and animals

Pets and animals are not allowed in the vehicle (except guide dogs).

Smoking

Smoking is not allowed in any vehicle.

