

## Rental Conditions Iberocamper

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden*

### Standard inclusions

- Unlimited mileage
- Table and camping chairs
- Transfers
- Liability of € 700,-

### Camper is exclusive of

- Optional extra's (bed set, kitchen kit, etc)
- Taxes
- One-way rental fees

### Driver requirements

Vehicles can only be operated by qualified drivers 24 years of age or older. All drivers must have a valid and identifiable driver's license for a minimum of 2 years. Your driver's license and foreign passport are required as identification and will be verified. All drivers must be identified, authorized, and must sign the Rental Contract.

Additional drivers may be added to the rental contract free of charge.

An International Driver's License is not required unless renter's license is issued in a language that does not use the Latin alphabet, or when the renter only has a handwritten driver's license.

### Deposit/credit card

A basic refundable security deposit of € 700 and the use of a credit card on name of the main driver to pay for all local charges and deposits are required at departure. Upon vehicle return, all extra charges are balanced against the security deposit and a credit will be issued to cover the refund. Cash or debit cards are not accepted for security deposits or any additional charges at departure.

### Minimum rental period

The minimum rental period for all rentals is 7 days

### One-ways

One-ways between rental locations within Spain and Portugal are on request base, but allowed with a rental period of 15 days or more and will vary in cost depending on pick-up location and routing. Please check with the Customer Service department for the rate applicable to your one-way choice at the time of booking.

### Changes

Changes are permitted but depend on availability. Changes are final after they have been paid for.

No refunds will be given for any changes to the rental dates within 28 days of pick up. A relocation fee may apply if the collection or return location is amended within 28 days of vehicle pick up. A \$25 change of booking fee applies for changes to your booking that are made within 28 days before the date of pick-up, or during the rental period.

The renter is responsible for costs incurred due to unauthorized changes of location drop-off, including the costs of returning the vehicle to its intended location plus the lost rental fees due to the vehicle being unavailable for subsequent rent at the agreed-upon drop-off location.

### Cancellations

#### **The charge of Iberocamper is:**

|  |                        |
|--|------------------------|
| 31 days prior to pick up                   | 30 % of total charges  |
| Between 30 days and 15 days before pick up | 50% of total charges   |
| Between 15 days and 1 day before pick up   | 80% of total charges   |
| Departure day or no show                   | 100 % of total charges |

#### **The charge of Worldwide campers is:**

|  |          |
|--|----------|
| Between booking and 15 days before pick up | 50 euro  |
| Between 14 days and day of pick up         | 100 euro |

### Transfers

Transfer for airport in Malaga is included.

### Picking up the vehicle

For Malaga pick up are between 09:00AM and 7:00 PM (19.00 hours) from Monday to Friday and Saturday, Sunday and holidays from 10.30am till 3:00 PM (15.00 hours)

### Dropping off the vehicle

For Malaga pick up are between 09:00AM and 7:00 PM (19.00 hours) from Monday to Friday and Saturday, Sunday and holidays from 10.30am till 3:00 PM (15.00 hours)

### Vehicle size

You may find the model reserved to be inadequate for your party. Where possible, upgrades to a larger sized model will be allowed at a charge determined from local posted rates.

You may find the model reserved to be too large for your comfort. Where possible, downgrades to a smaller sized model will be allowed. Please keep in mind that no refunds or any other compensation can be provided in case of a downgrade.



#### Breakdown assistance and repair reimbursement

24 Hour Roadside Assistance service is provided, if the Vehicle requires Roadside Assistance please call the Iberocamper telephone number (+34) 952 486715

#### Travel restrictions

It's allowed to travel to Marokko with Iberocamper, but you do need international insurance papers. Iberocamper will give you these papers, and will also give a statement (temporary import notice) to show to customs, that you are allowed to drive their vehicle into Marokko. They also can give advise on which ferries and routes you can take.

Within Europe its possible, but for Eastern Europe it's has to be checked with Iberocamper for travel permission.

#### Parking/Traffic Violations

The renter is responsible for paying charging authorities directly all tolls ("Tolls") and parking citations, photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against them, Iberocamper or the Vehicle during the Rental Period.

#### Child policy

Child seats are available upon request for a charge. They have child seats and boosters for all ages. Please check with the Customer Service department for the rate applicable

#### Pets and animals

Pets and animals are not allowed in the vehicle. Service animals are allowed into the vehicles upon request.

#### Smoking

Smoking in not allowed inside the vehicles