

## Rental Conditions Mcrent Austria

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden.*

### Standard Inclusions

- Unlimited kilometers,
- VAT,
- WC chemicals,
- Balancing wedges,
- 2 bottles of gas (1 full, 1 used)
- outside cleaning,
- Vehicle third-party liability insurance.

### Camper is exclusive of

- Optional extra's
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### Driver requirements

The driver must be at least 21 years old. For vehicles above 3,5 tons the minimum age is 25 years. All drivers must have been in possession of a Class III / Class B or comparable national driving license for at least one year – for groups Family Luxury and Premium, for not less than 3 years – corresponding to the weight of the vehicle. The driver must be in possession of a valid identity card or passport. Please note that some of the Rental Firm's vehicles have a total weight of more than 3.5 tons and that to drive these vehicles an appropriate driving license is required. Those in possession of a Class B driving license must consult the Rental Firm about the engine size and the technically permissible total weight of the vehicle rented. If, upon renting, a respective driving license cannot be presented, the motorhome shall be regarded as not collected. In such case, there shall apply the respective terms of cancellation. A digital drivers license is not allowed.

## International driving licenses in Europe

Please be aware that all drivers need to present one of the following driving licenses at Pick-Up at a rental location in Europe:

- Local driving license (issued in the country of Pick-Up)
- EU driving license (issued in a member state of the EU or the European Economic Area)
- International driving license together with the original local driving license

The original documents need to be presented. A copy is insufficient.

### Deposit/credit card

Upon collection of the vehicle, the driver needs to present a valid credit card (not digital) in the driver's name. This will be used for the security deposit. The Rental Firm will reimburse the security deposit after the final rental account has been settled, as long as the vehicle is returned as required. Any charges incurred in addition to the hire charge paid in advance by the Hirer will be deducted from the security deposit when the vehicle is returned.

The motorhome is covered by a statutory motor vehicle third-party liability insurance with an insurance cover (varies by country). The liability for Austria is € 1500,-

The excess is set off against the security deposit. Any damage not covered by the insurance, such as for example damage caused by alcohol- or narcotics-related unfitness to drive, by leaving the vehicle to an unauthorized driver, etc., are completely at the Hirer's expense. Any damage to the interior and/or the inventory is not covered by the insurance either so that respective costs of repair or replacement must be completely borne by the Hirer. The Rental Firm is not liable for any damage, whether direct or indirect, caused by acts of the Hirer.

require the presentation of an international driver's license (for non-EU citizens). It should be noted that some vehicles have a total weight of over 3.5 tonnes and to drive these vehicles it is required to hold an appropriate driving license. Holders of B class driving license must check with the Rental the permissible total weight of the rented vehicle.

### Minimum rental period

The minimum rental period is 5 days; different minimum hire periods will vary during peak seasons.

### One-ways

No one ways possible

### Changes

Changes may be made to a reservation confirmed to the Hirer from the date of reservation until at least sixty days before the agreed commencement of the rental period, as long as the Rental Company has alternative capacity and the alternative booking corresponds in amount to the first. Rebooking's only possible in the same calendar year. Later changes are not permitted. Each rental amendment will be charged according to the valid price list. After conclusion of the contract the Hirer is not entitled to any changes with regard to begin of term of rental.

### Cancellations

Untill 50 days prior to pick up	EUR 400,- processing fee
Between 49 days and 15 days before pick up:	50% of the total charges
Between 15 days and 1 day before pick up	80% of the total charges
Day of pick up or No-show	100% of the total charges

### Transfers

McRent does offer transfer in Austria, please contact Worldwide campers for more information. If you book taxi transfers, please always make sure you sent flight details at time of booking.

#### Picking up /dropping of the vehicle

The motor home is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Firm shall be entitled to charge an amount for the cleaning of the interior. If the tank of the vehicle should not have been filled up, we charge the petrol costs as well as cost of work (€25). Any missing or defect items of the inventory list will be invoiced to you. Any possible retention will be set off against the security deposit.

Pick up time Steyr is from 1-4pm and drop off time between 8-11am (Closed in the winter)

Pick up time Vienna is from 3-4pm and drop off time between 9-10am

#### Breakdown assistance and repair reimbursement

Repairs, which are necessary in order to maintain the Vehicle in a good working and roadworthy condition during the rental period, may be ordered by the Hirer up to € 150.00 without consultation. Repairs going beyond this may only be ordered with the consent of the Rental Company. The Rental Company will bear repair costs on production of the original invoices and the parts replaced, as long as the Hirer is not liable for the damage pursuant to subsection 12 below. This does not apply to tire damage

#### Travel restrictions

Journeys abroad but within Europe are permitted. Journeys to countries outside of Europe are subject to the prior approval of the Rental Company. Journeys to areas affected by war or crisis are prohibited. The applicable entry requirements can be found on our website: [www.mcrent.eu/service/travel-requirements](http://www.mcrent.eu/service/travel-requirements) .

#### Parking/Traffic Violations

All costs incurred as a consequence of criminal activities or traffic offences committed by the hirer or a passenger will be collected by the hirer. Any fines imposed are charged to the hirer's account.

#### Pets and animals

In view of the experience we had in the past, it is not allowed to carry along any pets in the motorhome, unless with the prior approval of the Rental Firm.

#### Smoking

Smoking is not allowed in our vehicles.