

## Rental Conditions Mcrent Portugal

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden.*

### Standard Inclusions

- Unlimited kilometers,
- VAT,
- WC chemicals,
- Balancing wedges,
- 2 bottles of gas (1 full, 1 used)
- outside cleaning,
- Vehicle third-party liability insurance.

### Camper is exclusive of

- Optional extra's
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### Driver requirements

The driver must be at least 21 years old. drivers license must be valid for 2 years, a non-european resident, must have a international drivers license. For vehicles above 3,5 tons the minimum age is 25 years. All drivers must have been in possession of a Class III / Class B or comparable national driving license for at least two years – for groups Family Luxury and Premium, for not less than 3 years – corresponding to the weight of the vehicle. The driver must be in possession of a valid identity card or passport. Please note that some of the Rental Firm's vehicles have a total weight of more than 3.5 tons and that to drive these vehicles an appropriate driving license is required. Those in possession of a Class B driving license must consult the Rental Firm about the engine size and the technically permissible total weight of the vehicle rented. If, upon renting, a respective driving license cannot be presented, the motorhome shall be regarded as not collected. In such case, there shall apply the respective terms of cancellation. A digital drivers license is not allowed

### **International driving licenses in Europe**

Please be aware that all drivers need to present one of the following driving licenses at Pick-Up at a rental location in Europe:

- Local driving license (issued in the country of Pick-Up)
- EU driving license (issued in a member state of the EU or the European Economic Area)
- International driving license together with the original local driving license

The original documents need to be presented. A copy is insufficient.

### Deposit/credit card

Upon collection of the vehicle, the driver needs to present a valid credit card (not digital) in the driver's name. This will be used for the security deposit. The Rental Firm will reimburse the security deposit after the final rental account has been settled, as long as the vehicle is returned as required. Any charges incurred in addition to the hire charge paid in advance by the Hirer will be deducted from the security deposit when the vehicle is returned.

The motorhome is covered by a statutory motor vehicle third-party liability insurance with an insurance cover (varies by country). The liability for Portugal € 1.500 (€ 2.000 for comfort luxury). The excess is set off against the security deposit. Any damage not covered by the insurance, such as for example damage caused by alcohol- or narcotics-related unfitness to drive, by leaving the vehicle to an unauthorized driver, etc., are completely at the Hirer's expense. Any damage to the interior and/or the inventory is not covered by the insurance either so that respective costs of repair or replacement must be completely borne by the Hirer. The Rental Firm is not liable for any damage, whether direct or indirect, caused by acts of the Hirer.

require the presentation of an international driver's license (for non-EU citizens). It should be noted that some vehicles have a total weight of over 3.5 tonnes and to drive these vehicles it is required to hold an appropriate driving license. Holders of B class driving license must check with the Rental the permissible total weight of the rented vehicle.

### Minimum rental period

The minimum rental period is 5 days; different minimum hire periods will vary during peak seasons.

### One-ways

There are one ways possible for an extra surcharge please inform with Worldwide campers for more information

### Changes

An extension of the agreed rental period is only possible after the rental firm has given its respective approval. If the rental firm has not given its approval, the hirer must pay, for every day or part of a day that the vehicle is returned late, a contractual penalty according to the respective weekly rate plus an amount of € 400.00. This shall not apply in case the hirer can prove that the rental period was exceeded due to a technical defect of the vehicle and that the hirer notified the rental firm of that defect immediately after it had occurred. If the vehicle is returned early before the agreed rental term has expired, there will be no refund of rental charges. Pick-up and drop-off times as shown in the rental contract are binding. On Saturdays collection and return are only possible by prior arrangement. This will incur an additional charge, to be agreed.

### Cancellations

Between booking and 50 days before pick up:	400 euro
Between 49 days and 15 days before pick up:	50% of the total charges
Between 15 days and 1 day before pick up	80% of the total charges
Day of pick up or No-show	100% of the total charges

### Transfers

McRent does not offer transfers in Portugal

If you book taxi transfers, please always make sure you sent flight details at time of booking.

### Picking up /dropping of the vehicle

The motor home is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Firm shall be entitled to charge an amount. Passenger compartment in clean condition, otherwise a fee of 59 € is charged. Toilet emptied, otherwise a fee of 58 € is charged. Wastewater tank emptied, otherwise a fee of 50 € is charged. Fully fueled, otherwise a fee of 2,50 € per liter Diesel is charged.. Any missing or defect items of the inventory list will be invoiced to you. Any possible retention will be set off against the security deposit.

- **Faro:** The pick up time is between 3 till 5pm from Monday till Saturday and drop off time is between 9 till 11am.
- **Coimbra and Lisbon:** The pick up time is between 3 till 6pm from Monday till Saturday and drop off time is between 9 till 11am.
- **Porto:** The pick up time is between 3 till 6pm from Monday till Saturday and drop off time is between 9.30 till 11am.

### Vehicle Size / Layout

McRent only guarantees a specific group, NOT a specific vehicle. Layouts and sizes may vary. If it is not possible for McRent to provide a vehicle of the booked group at Pick-Up:

- 1.) a vehicle of an equal or higher category is provided
- 2.) a vehicle of a lower category is provided and the price difference is credited
- 3.) a vehicle at a different location is offered. Any extra charges are borne by the customers
- 4.) If 1. - 3. is not possible, the Rental Company reserves the right to cancel the rental free of charge

### Travel restrictions

Journeys abroad within Western Europe are permitted. Journeys to countries outside of Europe are subject to the prior approval of the Rental Firm. Journeys to areas affected by war or crisis are prohibited.

### **The electronical toll service at Pick-Up.**

If your customers want to get registered, they need to pay a membership fee of 1,85€ per rental day, or max. 18,50€ per rental. Additionally, a deposit of 100€ is charged from their credit card. All toll fees, which arise during the rental will be paid with this deposit and the remaining balance is refunded to the customers credit card 10 days after Drop- Off.

This service guarantees that all toll fees are paid by the rental location on time.

In case customers decline to register for this service, they will receive invoices directly from the Portuguese authorities. For international customers it is quite complicated to pay these toll fees from their home country and usually delay charges are applied. Therefore, we recommend all international customers to register for the electronical toll service at Pick-Up.



#### Parking/Traffic Violations

All costs incurred as a consequence of criminal activities or traffic offences committed by the hirer or a passenger will be collected by the hirer. Any fines imposed are charged to the hirer's account.

#### Pets and animals

In view of the experience, we had in the past, it is not allowed to carry along any pets in the motorhome, unless with the prior approval of the Rental Firm.

#### Smoking

Smoking is not allowed in our vehicles.