

Rental Conditions McRent Spain

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden.

Standard Inclusions

- Unlimited kilometers (Specials could have a mileage limit)
- VAT
- WC chemicals
- Balancing wedges
- Bicycle rack (not suitable for E-bikes)
- 2 bottles of gas (1 full, 1 used)
- outside cleaning
- Vehicle Third-party liability insurance with a global limit of indemnity of 15.000.000 € for property damage and 70.000.000 € for personal injury

Camper is exclusive of

- Optional extra's
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Driver requirements

The drivers must be 25 years old (No maximum age), and in possession of a valid drivers license for 2 years. a non-european resident, must have a international drivers license All drivers must have been in possession of a Class III / Class B or comparable national driving license for at least two years – for groups Family Luxury and Premium, for not less than 3 years – corresponding to the weight of the vehicle. The driver must be in possession of a valid identity card or passport.

Please note that some of the Rental Firm's vehicles have a total weight of more than 3.5 tons and that to drive these vehicles an appropriate driving license is required. Those in possession of a Class B driving license must consult the Rental Firm about the engine size and the technically permissible total weight of the vehicle rented. If, upon renting, a respective driving license cannot be presented, the motorhome shall be regarded as not collected. In such case, there shall apply the respective terms of cancellation. A digital drivers license is not allowed

International driving licenses in Europe

Please be aware that all drivers need to present one of the following driving licenses at Pick-Up at a rental location in Europe:

- Local driving license (issued in the country of Pick-Up)
- EU driving license (issued in a member state of the EU or the European Economic Area)
- International driving license together with the original local driving license

The original documents need to be presented. A copy is insufficient.

Deposit/credit card

Upon collection of the vehicle, the driver needs to present a valid credit card (not digital) in the driver's name. This will be used for the security deposit. The Rental Firm will reimburse the security deposit after the final rental account has been settled, as long as the vehicle is returned as required. Any charges incurred in addition to the hire charge paid in advance by the Hirer will be deducted from the security deposit when the vehicle is returned.

The motorhome is covered by a statutory motor vehicle third-party liability insurance with an insurance cover (varies by country). The liability for Spain is € 750,-

The excess is set off against the security deposit. Any damage not covered by the insurance, such as for example damage caused by alcohol- or narcotics-related unfitness to drive, by leaving the vehicle to an unauthorized driver, etc., are completely at the Hirer's expense. Any damage to the interior and/or the inventory is not covered by the insurance either so that respective costs of repair or replacement must be completely borne by the Hirer. The Rental Firm is not liable for any damage, whether direct or indirect, caused by acts of the Hirer.

require the presentation of an international driver's license (for non-EU citizens). It should be noted that some vehicles have a total weight of over 3.5 tonnes and to drive these vehicles it is required to hold an appropriate driving license. Holders of B class driving license must check with the Rental the permissible total weight of the rented vehicle.

Minimum rental period

The minimum rental period is 3 days; different minimum hire periods will vary during peak seasons.

One-ways

There are no one-ways possible

Changes

An extension of the agreed rental period is only possible after the rental firm has given its respective approval. If the rental firm has not given its approval, the hirer must pay, for every day or part of a day that the vehicle is returned late, a contractual penalty according to the respective weekly rate plus an amount of € 400.00. This shall not apply in case the hirer can prove that the rental period was exceeded due to a technical defect of the vehicle and that the hirer notified the rental firm of that defect immediately after it had occurred. If the vehicle is returned early before the agreed rental term has expired, there will be no refund of rental charges. Pick-up and drop-off times as shown in the rental contract are binding. On Saturdays collection and return are only possible by prior arrangement. This will incur an additional charge, to be agreed.

Cancellations

Between booking and 50 days before pick up:	300 euro
Between 49 days and 15 days before pick up:	50% of the total charges
Between 15 days and 1 day before pick up	80% of the total charges
Day of pick up or No-show	100% of the total charges

Worldwide campers also charge cancellation fees

Between booking and 15 days before pick up:	50 euro
Between 14 days and day of pick up:	100 euro

Transfers

McRent does not offer transfers in Spain

If you book taxi transfers, please always make sure you sent flight details at time of booking.

Picking up /dropping of the vehicle

The motor home is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Firm shall be entitled to charge an amount. Passenger compartment in clean condition, otherwise a fee of 119 € is charged. Toilet emptied, otherwise a fee of 165 € is charged. Fully fueled, otherwise a fee of 2,50 € per liter Diesel is charged. Any missing or defect items of the inventory list will be invoiced to you. Any possible retention will be set off against the security deposit.

- **Barcelona:** The pick up time is from 4 till 6pm for Monday till Friday, and drop off time is from 10am till 12pm.
- **Bilbao:** The pick up time is from 3 till 5pm for Monday till Friday, and drop off time is from 9 till 10am
- **Madrid:** The pick up time is from 4 till 6pm for Monday till Friday, and drop off time is from 10am till 12pm. And Saturday pick up and drop off time is from 10am and 12pm
- **San Sebastian:** The pick up time is from 3 till 5pm for Monday till Friday, and drop off time between 9 and 10am. And Saturday pick up time is between 12 and 12.30pm and drop off between 9 and 9.30am
- **Alicante:** the pick up time is between 4 and 6pm from Monday till Friday and the drop off time is between 9 and 11am. On Saturday the pick up time is between 10am and 12pm and the drop off is between 10am and 12pm
- **Almeria:** the pick up time is between 3 to 5pm from Monday till Friday and the drop off is between 9 and 11am. And the pick up time on Saturday is between 9.30am and 2pm, drop off is between 9 and 11am
- **Cantabria:** the pick up time is between 4.30 and 6.30 pm for Monday till Friday and drop off time from 10am till 12.30pm. And for Saturday is the pick up and drop off time between 10am and 12.30pm
- **Cartagena:** the pick up time is between 4.30 and 6.30pm for Monday till Friday and drop off time is between 10am and 12pm. On Saturday pick up and drop off time is from 10am till 12pm
- **Coruña:** the pick up time is between 4 and 7pm for Monday till Friday, drop off time is between 10am and 12pm. For Saturday the pick up time is between 10am and 12.30pm and the drop off time is between 10 and 10.30am
- **Denia:** the pick up time is from 8.30 to 10am for Monday till Friday, drop off time is between 8.30 and 12pm. On Saturday pick up time is between 8.30 and 10am and drop off time is between 10am and 12pm
- **Girona:** the pick up time is from 3 till 5.30pm for Monday till Friday, drop off time is between 9 and 11am. On Saturday pick up time is between 9.30am to 12pm and drop off time is between 9.30 and 11am
- **Lleida:** the pick up time is from 4 till 6pm for Monday till Friday, drop off time is between 10am and 12pm

- **Lugo:** The pick up time is from 4 till 7pm for Monday till Friday, and drop off time is from 9.30am till 12pm. The pick up time on Saturday is from 12 and 1pm and the drop off time is at 10am
- **Malaga:** The pick up time is from 4 till 7pm for Monday till Friday, and drop off time is from 10am till 12pm. The pick up time on Saturday is from 12 and 2 pm and the drop off time is between 10am and 12pm.
- **Seville:** The pick up time is from 11am to 12pm on Monday till Friday and the drop off is between 11am and 1pm
- **Tarragona:** The pick up time is from 9am to 12pm on Monday till Friday and the drop off time is between 9am and 12pm. For Saturday the pick up and drop off time is 9.30am and 12.30pm
- **Tenerife:** The pick up time is from 4am to 6pm on Monday till Friday and the drop off time is between 9.30 and 11am. For Saturday the pick up and drop off time is 9.30 and 11am
- **Valencia:** The pick up time is from 4 till 6pm for Monday till Friday, and drop off time is from 10am till 12pm. The pick up time on Saturday is from 10am to 12.30pm and the drop off time is between 10am and 12.30pm

Vehicle Size / Layout

McRent only guarantees a specific group, NOT a specific vehicle. Layouts and sizes may vary. If it is not possible for McRent to provide a vehicle of the booked group at Pick-Up:

- 1.) a vehicle of an equal or higher category is provided
- 2.) a vehicle of a lower category is provided and the price difference is credited
- 3.) a vehicle at a different location is offered. Any extra charges are borne by the customers
- 4.) If 1. - 3. is not possible, the Rental Company reserves the right to cancel the rental free of charge

Travel restrictions

Journeys abroad within Western Europe are permitted. Journeys to countries outside of Europe are subject to the prior approval of the Rental Firm. Journeys to areas affected by war or crisis are prohibited.

Parking/Traffic Violations

All costs incurred as a consequence of criminal activities or traffic offences committed by the hirer or a passenger will be collected by the hirer. Any fines imposed are charged to the hirer's account.

Pets and animals

In view of the experience we had in the past, it is not allowed to carry along any pets in the motorhome, unless with the prior approval of the Rental Firm.

Smoking

Smoking is not allowed in our vehicles.