

## Rental Conditions Motorhomes Italy

All rates and conditions are subject to change as required and without prior notification.

*Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden*

### Standard inclusions

- Unlimited kilometers
- Vehicle Liability
- insurances: civil liability (insures against damages caused to third parties)
- "carta verde" (international EU insurance coverage)
- theft and fire (insures against the total loss of the vehicle owing to theft or fire) with an excess of 10% of value of the motorhome.
- "Kasko" accidental damage insurance (insurance against damages to the vehicle as a result of crashes, collisions, overturning) with an excess of €1400,00 per event
- road assistance (guarantees assistance to the vehicle and the crew both in Italy and abroad within the limits specified in the policy)

### Camper is exclusive of

- Optional extra's
- Excess Reduction
- One way rentals
- Transfers
- final cleaning of the vehicle and emptying of the tanks

### Driver requirements

The minimum age requirement is 21 years, and a drivers license for more than two years. And the maximum age is 70 years.

### Deposit/credit card

In order to rent the vehicle it is mandatory to show, at the time of vehicle pick up, Your ID (passport), a valid national driving license if EU citizen (extra EU citizens must provide the passport and a valid international driving permit), a valid credit card (with the numbers in relief and linked to the customer bank account) in name of the person to whom the rental agreement is registered. If you cannot provide these document at pick up the vehicle will not be released.

When the customer collects the vehicle a guarantee deposit of € 1500 shall be made. This deposit will be given back after the vehicle is returned and checked. Failure to get the deposit shall entail the resolution of the contract and the Rental Firm shall reserve the right to withhold the amount paid for the rental.

### Minimum rental period

Low season 5 days, mid season 7 days, high season 10 days.

## One-ways

One-ways are possible on request base, please contact Worldwide campers for more information

## Changes

Changes are possible after booking and before departure on request base only, please contact Worldwide campers for more information

## Cancellations

### **The charge when cancelling is:**

45 days prior to pick up	100 euro **
Between 45 days and 30 days before pick up	45% of total charges
Between 30 days before pick up or no show	100 % of total charges

\*\* A non refundable down payment of 10% for cancelled one way hire bookings

## Transfers

Transfers are not included.

## Picking up the vehicle

Before taking the wheel, the Customer is under an obligation to take part in a detailed introduction to the vehicle by the Rental Firm's experts at the collection centre. On that occasion, there is drawn up a detailed report (check out) of delivery where the Customer declares to have inspected the vehicle and the standard equipment on board and to have attested its working order and the absence of vices and that the equipment on board corresponds to the list of equipment attached.

## Dropping off the vehicle

On returning the vehicle, the Hirer is under an obligation to carry out a final examination of it together with the rental station staff, with a written return report (check in) to be prepared and signed by the Rental Firm and the Customer.

Any damage not specified in the report of delivery that is detected upon return of the vehicle shall be at the renter's expense.

The vehicle shall be returned in the same conditions in which it was delivered, that is, with a full tank of gasoline, a good level of oil and in good hygienic conditions, especially inside. WC and grey water tanks shall be emptied (the discharge valves shall be left open) and carefully cleaned.

Shall the Customer fail to perform these tasks, the amount of 100 € for the internal cleaning of the motorhome and 100 € for the WC tank cleaning will be charged.

No reductions in price shall be made for vehicles returned prior to the scheduled drop-off time, unless previously agreed upon with the Rental Firm.

## Vehicle size

Should the vehicle not be available for causes beyond the Rental Firm's control, which set in following the confirmation of the booking; the Rental Firm shall offer the Customer another vehicle (of higher price, without any further charge for the Customer) or another rental period at the same cost (or, if of lower cost, credit the Customer the difference in price). The Customer shall accept in writing or refuse in which case the amount paid will be returned to him, without further responsibilities of any kind by the side of the Rental Firm.

## Breakdown assistance and repair reimbursement

All expenses related to mechanical breakdowns, not caused by a lack of diligence on the part of the Customer, shall be reimbursed by the Rental Firm upon the return of the vehicle and presentation of the corresponding regular invoice headed to the Rental Firm and detailing all of the repairs made. Any spare parts that are replaced shall be returned to the rental location.

Authorization of the Rental Firm must be requested for repairs amounting to over €150.00. Repairs shall in any case be made, whenever possible, by mechanics approved by manufacturer of the vehicle.

The Customer undertakes to solve any problem that might arise during the rental, on the basis, whenever possible, of the suggestions given by the Rental Firm and the operators of the road assistance company.

## Travel restrictions

The insurance is valid exclusively in the countries listed in the "carta verde" and it is thus prohibited to travel with vehicles rented from the Rental Firm in countries not listed in the "carta verde". Journeys to areas affected by war or crisis are prohibited.

## Parking/Traffic Violations

The customer is responsible for the fines. In case of missed payment of highway toll, the Customer will be charged of 30,00 € plus the cost of the toll. In case of violation of traffic regulations, the Customer will be charged of 30,00 € plus the amount of the fine.

## Pets and animals

Pets are not allowed on board.

## Smoking

Smoking is strictly forbidden on all the vehicles, even in the drivers cabin.

The renter must pay cleaning expenses caused by non-compliance with regulations. Any cost, which may be incurred by de-ventilation or for elimination of contamination with smoke, including lost profits resulting from temporary non-availability of the vehicle for hire owing to these circumstances, shall also be paid by the renter.