

Rental Conditions OrsonRent

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- VAT
- Unlimited mileage
- Waterhose, WC chemicals, Cable Reel, CI Cable, Balance Wedges, 2 bottles of gas
- Outside and inside cleaning
- GPS
- Statutory Motor Vehicle Third-party Liability Insurance

Camper is exclusive of

- Optional extras

Driver requirements

The Hirer and any other driver registered on the rental agreement must be at least 25 years old. The hirer must be in possession of a Class B or comparable international driving licence for at least two years. Any persons not resident in the territory of the EU must be in possession of an international driving licence. If, upon renting, a respective driving licence cannot be presented, the motorhome shall be regarded as not collected. In such case, there shall apply the respective terms of cancellation

Some of the Rental Firm's vehicles may have a total weight of more than 3.5 tonnes and an appropriate driving licence is required for driving such vehicles. Persons in possession of a Class B driving licence must, as a precaution, consult the Rental Firm about the technically permissible total weight of the vehicle rented.

Deposit/credit card

The security deposit EUR 750, must be received by credit card when the vehicle is collected. OrsonRent will reimburse the security deposit after the final rental account has been settled, as long as the vehicle is returned as required. Any charges incurred in addition to the hire charge paid in advance by the Hirer will be deducted from the security deposit when the vehicle is returned.

The damage deductible for the camper is EUR 750 an extra deductible occurs for the Awning EUR 400 and bikes EUR 200.

Minimum rental period

Minimum Rental is 3 days

One-ways

OrsonRent does not offer one way rentals

Changes

If the Hirer desires an extension of the rental period, he must communicate that to the Rental Firm at least three days before the expiration of the contract. A possible confirmation of the extension then will depend on the current availability situation of the Rental Firm so that the latter does not enter into any respective obligations in advance.

In the event of a non-approved delay in return, a contractual penalty to the amount of three times the contractually agreed price is to be paid. If a return on the agreed day should not be possible due to force majeure, the respective reason must be immediately communicated to the Rental Firm in order to obtain the approval of the latter; otherwise the delay is regarded as a non-approved delay. Any alteration of the period of the rental is subject to approval by the Rental Firm. A failure to comply with these Terms and Conditions entitles the Rental Firm to take the vehicle back or to claim it back before court.

Cancellations

The charge of Orson Rent is:

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| 50 days or more before pick up | 10 % of the total rental costs |
| Between 49 days and 15 days before pick up | 50 % of the total rental costs |
| Between 14 days and 1 day before pick up | 80 % of the total rental costs |
| Departure day (no show) | 100 % rental charges |

The charge of Worldwide campers is:

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| Between booking and 15 days before pick up | 50 euro |
| Between 14 days and day of pick up | 100 euro |

Transfers

Pick up and drop off service for Barcelona airport is on request basis only (not included)

Picking up the vehicle

Vehicles can be collected and returned from Monday to Sunday between opening hours. The time of pick-up and return in the rental agreement will be considered the ones agreed upon. The days of collection and return will be charged together as one day, provided a total time of 24 hours is either not exceeded or only exceeded due to the fault of the Rental Firm.

Before taking the wheel, the Hirer is obliged to take part in a detailed introduction to the vehicle by the Rental Firm's experts at the rental station. On that occasion, there is drawn up a detailed report

(Check Out) of delivery describing the condition of the vehicle that is to be signed by both parties. The Rental Firm is entitled to refuse to hand over the vehicle until this introduction has taken place.

Dropping off the vehicle

The Hirer must return the vehicle in a flawless condition after respective inspection and performance of maintenance work required for its perfect operation.

Upon return of the vehicle, the Hirer is obliged to carry out a final examination of the vehicle together with rental station staff, with a written return report (Check In) to be prepared and jointly signed by the Rental Firm and the Hirer. Any damage not specified in the report of delivery that is detected upon return of the vehicle shall be at the Hirer's expense.

The motorhome will be supplied with a full tank and must be returned in the same condition. Otherwise, the Rental Firm will charge an amount of € 2.20 per litre of diesel fuel. Fuel and running costs during the rental period are to be borne by the Hirer.

If the vehicle is returned before the expiry of the agreed rental period, no refunds will be given. If the vehicle is returned after the time agreed in writing, the Rental Firm will charge an amount of €25,- per hour of delay (up to a maximum charge equal to the relevant full-day price for every day late). Any costs incurred as a result of claims asserted by a subsequent hirer or any other person against the Rental Firm on the ground of a late receipt of the vehicle that the Hirer is responsible for are to be borne by the Hirer. Clients with an early flight must make prior arrangements with rental station for possible earlier transfer to airport. Clients may have to return by 11:00 AM a day prior to obtain the transfer shuttle, or arrange other means of transportation. No refunds for early returns.

Vehicle size

If the vehicle is declined at pick up, because of the size or storage or what reason there could be. No refund will be given.

Breakdown assistance and repair reimbursement

Normal wear and tear of the vehicle is the Rental Firm's affair. If, due to the duration of the journey or the road conditions, it appears to be advisable, the respective maintenance work must be performed by an authorised repair firm.

If any warning light in the vehicle lights up, the vehicle must be stopped as soon as possible and the Rental Firm or exclusively the road traffic safety organization named by the Rental Firm is to be informed; exclusively the ones named by the Rental Firm may be consulted and only they may help you to an authorised repair firm, unless an express other permission has been obtained from the Rental Firm.

The Hirer may order repairs that are necessary in order to maintain the vehicle in a good working and roadworthy condition during the rental period provided they do not exceed a price of EUR 150.00. He only needs the approval of the Rental Firm for that purpose. The latter will assume the repair costs against submission of the original invoices and the parts replaced, as long as the Hirer is not liable for the damage pursuant to Section 11 below. This does not apply to tyre damage.

If a defect for which the Rental Firm is responsible makes such a repair necessary and if the Hirer does not have the defect rectified on his own initiative, the Hirer must notify the Rental Firm of the defect immediately and set a reasonable deadline for its repair. The Rental Firm does not assume liability for any circumstances specific to a particular country (e.g. infrastructure) that may delay the repair.

In case of damage to components of the living area, the Hirer must report such damage immediately to the Rental Firm from whom he will get the respective instructions for the repair. If, without any fault on behalf of the Hirer, the motorhome suffers serious damage or if it is foreseeable that the vehicle cannot be used for an unreasonably long time or is to be taken off the road and the Rental Firm can provide the Hirer with a substitute vehicle with either the same or a higher number of places within a reasonable period of time, a termination of the contract is excluded.

If, due to the Hirer's fault, the motorhome suffers serious damage or if it is foreseeable that the vehicle cannot be used for a longer time or is to be taken off the road, the Rental Firm can refuse the supply of a substitute vehicle. In such case, a termination of the contract by the Hirer is excluded. In case the Rental Firm can make a substitute vehicle available to the Hirer, it can charge the resulting costs to the Hirer's account.

Travel restrictions

Do not ride the vehicle on unpaved roads and ask at pick up for any specific road situations due to weather conditions

Parking/Traffic Violations

Fines are the responsibility of the renter, and will be charged accordingly.

Pets and animals

Pets and animals are only allowed when mentioned and confirmed in advance. Any charges for cleaning will be charged to the hirer.

Smoking

Smoking is not allowed in any vehicle. Any charges for cleaning will be charged to the hirer.