

Rental conditions Rent Easy Germany

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- 250 kilometer per day for short rentals
- Unlimited kilometers included for 15 days or more
- Deductible of € 1500,-
- Navigation
- Satelite dish, TV, Review-camera (except city)
- Bicycle rack (not suitable for e-bikes)
- Awning
- Outside cleaning

Camper is exclusive of

- Bed linen
- Dish set
- Towel set,
- Camping set (chairs and table)

Driver requirements

The prerequisite for hiring and driving the vehicle is a minimum age of 21 years. The minimum age for vehicles over 3.5 tonnes is 25 years. Both the lessee and all drivers shall have been in possession of a nationally valid driving licence required for driving the hired vehicle for at least one year – or for at least three years for vehicles over 3.5 tonnes. It is expressly pointed out that certain of the lessor's vehicles have a gross weight of more than 3.5 tonnes, and that driving these vehicles requires an appropriate driving licence. To make certain, holders of a Class B driving licence shall consult the lessor about the technically permissible gross weight of the vehicle rented by the lessee.

Deposit/credit card

The lessee shall pay the lessor a security deposit of €1,500.00. The security deposit shall be paid by EC card, MasterCard or Visa Card on collection of the vehicle at the latest. Payment of the security deposit with a credit-based pre-paid credit card or in cash is not possible.

Minimum rental period

There is a minimum of 7 nights

One-ways

There are no one ways possible within Germany

Changes

Up to a maximum of 60 days prior to the originally agreed start of rental, the lessee may select a vehicle from another vehicle group once only, if free capacities are available and as long as this does not reduce the total rental price. A handling fee of €50.00 per booking change will be charged for this. Booking changes at a later date are not possible. However, the lessee has the option of cancelling and then rebooking. There is no legal right to a change in the booking or in the data.

Cancellations

The charge for cancelling is:

50 days or more prior to pick up	EUR 400,-
Between 49 days and 15 days before pick up	50% of total charges
Between 15 days and 1 day before pick up	80 % of total charges
On pick up day or no show	100 % of total charges

Transfers

There are no transfers possible for Rent Easy in Germany

Picking up/dropping of the vehicle

The motor home is delivered in a clean condition, with a full tank and equipped according to the inventory list submitted and must be returned in the same condition. If that is not the case, the Rental Firm shall be entitled to charge an amount for the cleaning of the interior. If the tank of the vehicle should not have been filled up, we charge the petrol costs as well as cost of work (€50). Any missing or defect items of the inventory list will be invoiced to you. Any possible retention will be set off against the security deposit.

- **Aachen** : The pick up time Monday till Friday between 3-5pm, and drop off time is between 9.30am-11am
- **Bad Walsee**: The pick up time is Monday till Friday between 3-5pm, and drop off time is 9-11am. Saturday pick up time 9.30am-1pm, drop off time is 9.30am-12pm
- **Berlin**: The pick up is Monday till Friday between 3.30pm-4.30pm, and drop off time is 8.30am-9.30am
- **Brandenburg an der Havel**: The pick up time is Monday till Friday between 1-4pm, and drop off time is 9am-12pm.
- **Dusseldorf (Müllheim)** : The pick up time is Monday till Friday between 11am-3pm, and drop off time is 9am-3pm.
- **Gera**: The pick up time is Monday till Friday between 2-5pm, and drop off time is 8-10am. Saturday pick up time 9-11am, drop off time is 11am-12pm
- **Hamburg**: The pick up time is Monday till Friday between 2-5pm, and drop off time is 9-11am
- **Heilbronn**: The pick up time is Monday till Friday between 4-5pm, and drop off time is 9-11am

- **Heiligenhaus:** The pick up time is Monday till Thursday between 1.30-3.30pm, and drop off time is 9.30am-11am. Friday pick up between 2.30-3.30pm, and drop off time is 9.30am-11.00am
- **Hof:** The pick up time is Monday till Thursday between 3-5pm, and drop off time is 10-11am. Friday and Saturday the pick up time is between 11am-12pm and drop off time is between 10-11 am
- **Strassbourg:** The pick up time is Monday till Thursday between 1.30pm-5pm (Friday till 4pm), and drop off time is 9-11am
- **Korbach:** The pick up time is Monday till Friday between 2-5pm, and drop off time is 9-11am
- **Cologne:** The pick up time is Monday till Friday between 1.30-3.30pm, and drop off time is 9.30am-11am
- **Mannheim:** The pick up time is Monday till Friday between 2-5pm, and drop off time is 9-11am. Saturday the pick up time is between 10-11am and drop off time is between 9-10am
- **Munich:** The pick up time is Monday till Friday between 2-4pm, and drop off time is 9-10am. Saturday the pick up time is between 12-2pm and drop off time is between 9-10am
- **Nuremberg:** The pick up time is Monday till Friday between 2-5pm, and drop off time is 9.30am-11am
- **Stuttgart:** The pick up time is Monday till Friday between 2-5pm, and drop off time is 9-11am. Saturday the pick up time is between 11am-1pm and drop off time is between 9-10am

Breakdown assistance and repair reimbursement

Repairs which become necessary to ensure the vehicle's operating and road safety may be commissioned by the lessee up to a price of €150.00 without consultation; more extensive repairs may only be commissioned subject to the lessor's approval.

If the lessee ascertains a defect on the vehicle and omits to perform a repair which is required, the lessee shall nevertheless immediately notify the lessor of the defect and grant a reasonable period for the repair. The lessor shall not be held accountable for country-specific circumstances (e.g. infrastructure) which delay the repair.

Travel restrictions

You may only travel to those countries approved in accordance with the entry requirements as set forth in your rent agreement. Any trips outside the approved countries require the prior written approval by the rental station. Any trips into war zones or conflict areas are prohibited. The Hirer/Driver shall independently inform himself/herself about the traffic regulations and laws applicable in the countries visited during the term of the lease as well as any transit countries and shall at any time adhere to the traffic rules applicable in each of those countries

Parking/Traffic Violations



All costs incurred as a consequence of criminal activities or traffic offences committed by the hirer or a passenger will be collected by the hirer. Any fines imposed are charged to the hirer's account.

Pets and animals

Pets are allowed with Rent Easy, when mentioned and confirmed in advance

Smoking

Smoking is not allowed inside the Rent Easy vehicles