

Rental Conditions Rutasur

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- Unlimited mileage
- Equipment for Kitchen, Bathroom and Bed
- GPS
- 2 drivers
- 2 set of keys

Camper is exclusive of

- Diesel Canister\Water Canister
- Chairs & Table
- BBQ
- Brand new equipment for the kitchen

Driver requirements

All drivers must be over 25 years and have a valid drivers license. An international driving license is recommended.

Deposit/credit card

A basic refundable security deposit of € 1000,- and the use of a credit card on name of the main driver to pay for all local charges and deposits are required at departure. If you rent more then 28 days, the desposit will become € 2000,- or € 3000,- depending on the number of rental days. But it is also possible the pay the deposit in Cash. Upon vehicle return, all extra charges are balanced against the security deposit and a credit will be issued to cover the refund. Debit cards are not accepted for security deposits or any additional charges at departure.

This is also the amount of the liability / deductible for the rental.

Minimum rental period

There is a minimum rental of 7 nights

One-ways

The one way charges are depending on the location, please see below.

Pick up	Buenos Aires	Salta	Mendoza	San Martin de los Andes	El Calafate	Ushuaia
Drop off						
Buenos Aires	-	900	750	800	1150	1250
Salta	900	-	825	850	1025	1075
Mendoza	750	825	-	775	950	1000
San Martin de los Andes	800	850	775	-	975	1025
El Calafate	1150	1025	950	975	-	1200

Changes

Changes are permitted but depend on price and availability. Changes are final after they have been paid for.

Cancellations

The charge for cancelling is:

Untill 90 days before the beginning	25 % of total charge
Between 89 days and 31 days before pick up	50% of total charges
Within 30 days before pick up or no show	100 % of total charges

Transfers

In Buenos Aires they can arrange the transfers from downtown or airport to depot at an additional fee.

Picking up the vehicle

The vehicle may be picked up from Monday till Friday from 9.30am to 5pm.

Dropping off the vehicle

Vehicles are to be returned between 9:00 AM and 3:00 PM (15:00 hours) from Monday to Saturday. No refunds will be given for early returns. Additional charges apply for late returns.



Vehicle size

You may find the model reserved to be inadequate for your party. Where possible, upgrades to a larger sized model will be allowed at a charge determined from local posted rates, plus the change fee of \$25.

You may find the model reserved to be too large for your comfort. Where possible, downgrades to a smaller sized model will be allowed. Please keep in mind that no refunds or any other compensation can be provided in case of a downgrade.

Breakdown assistance and repair reimbursement

All units are in perfect mechanical and security conditions. Any repair work or necessary maintenance must be carried out by a mechanical workshop authorized by Rutasur. Repair costs will be refunded at the end of the rental should you not be responsible for the repair or damage. Rutasur will not refund any money for time lost during rental while the unit is being repaired. Repair cost over 100 dollars must be approved by Rutasur.

Travel restrictions

Travel restrictions in Argentina are really depending on road conditions, please check with Rutasur prior to pick up, what the restrictions are.

Parking/Traffic Violations

Client is responsible for reporting and payment of all parking/traffic violations at rental return. The credit card will be charged for any charges/fines/penalties issued to Rutasur in addition to an administrative fee as a result of your not reporting a parking/traffic violation at return.

Pets and animals

Pets and animals are not allowed in the vehicle.

Smoking

Smoking is not allowed inside the vehicles