

Rental Conditions Travellers Autobarn Japan

All rates and conditions are subject to change as required and without prior notification.

Let op: onze voorwaarden zijn in het Engels geschreven. Dit voorkomt vertalingsfouten en misverstanden

Standard inclusions

- Unlimited mileage
- 24 hour roadside assistance
- Toll-free customer service number
- Under 21 rentals

Camper is exclusive of

- Optional extra's
- Taxes
- One-way rental Fees
- Transfers

Driver requirements

Vehicles can only be operated by qualified drivers 18 years of age or older. A valid full (non-probationary) driver's licence (state or national) plus International Drivers Permit (for foreign licensed drivers) and valid Passport is required for each nominated renter which must be presented at the time of Hire. Holders of Swiss, German, French, Belgian, Monaco and Taiwanese licenses must also carry a Japanese translation of the driving license.

All drivers must be identified, authorized, and must sign the Rental Contract.

The minimum age is 18 years, the maximum age is 80 years.

Additional drivers may be added to the rental contract for a fee of ¥ 250 per day per extra driver.

Deposit/credit card

The deposit is ¥300,000. If Protection Plus is added to the reservation, the security bond will be ¥0. Please note that the main driver still needs to show a credit card in their name. Only Visa and Mastercard credit cards are accepted. Please note that prepaid credit cards, cash or debit cards are not permitted, and pick-up of the vehicle may be refused.

Without Protection Plus or Protection plus pack you will be fully charged for windscreen and tyre damage and single vehicle rollover, this is above your liability of ¥5,000,000.

Minimum rental period

Minimum rental periods may sometimes apply. One-way rentals have minimum rental periods which vary according to location, seasonality and length of booking.

One-ways

A one-way fee may apply; this fee may vary according to location, seasonality and length of booking

Changes

Changes are permitted but depend on availability. Changes are final after they have been paid for.

No refunds will be given for any changes to the rental dates within 7 days of pick up. A relocation fee may apply if the collection or return location is amended within 7 days of vehicle pick up.

A ¥25,000 change of booking fee applies for changes to your booking that are made within 7 days before the date of pick-up, or during the rental period. No fees apply for any changes to your bookings outside of 7 days of the date of pick-up.

The renter is responsible for costs incurred due to unauthorized changes of location drop-off, including the costs of returning the vehicle to its intended location plus the lost rental fees due to the vehicle being unavailable for subsequent rent at the agreed-upon drop-off location.

Cancellations

The charge when cancelling is:

Between 14 days and 8 days before pick up	¥40,000
Between 7 days and 1 day before pick up	50 % of total charges
Departure day or No show	Full rental charges

Transfers

Transfers are not available.

Picking up the vehicle

Renters can pick up their vehicle the same day they arrive in the Japan, as long as pick-up is within opening hours of the location. If the renter arrives later due to flight (re)scheduling, the location will not stay open outside their hours of operation.

Vehicle departure time as stated on your voucher should be honoured. Pick-up are between 10:00 AM and 4:00 PM (16:00 hours) from Monday to Saturday. There are no refunds for late pick-ups.

Dropping off the vehicle

Vehicles are to be returned before 3:00 PM (15:00 hours) from Monday to Saturdays. No refunds will be given for early returns. Additional charges may apply for late returns.

Vehicle size

Travellers Autobarn reserves the right to substitute a comparable or superior Vehicle at no extra cost where unforeseen circumstances dictate. This shall not constitute a breach of contract and does not entitle the renter to any refund. Should the renter decide to downgrade their Vehicle from that originally booked they will not be entitled to any refund.



Breakdown assistance and repair reimbursement

Travellers Autobarn provides a (mobiles and international) +81 476 94 3133. They can also be contacted via WhatsApp. This operates between 9am to 5pm. After-hours Travellers Autobarn ask you to leave a message and we will return you call the next day. If you experience any problems with warning lights, potential malfunction, damage or uneven wear to the tires, you must inform Travellers Autobarn immediately by calling (mobiles and international) +81 476 94 3133 for assistance and advice.

For Repairs over ¥10,000, Travellers Autobarn must be informed and our approval must be sought and obtained before undertaking repairs.

Roadside Assistance Call-Outs due to the Renter's error or non-mechanical issues such as running out of gas, flat tire, dead battery resulting from leaving lights/engine on, keys locked in Vehicle, or getting stuck in the mud, etc., will result in a ¥10,000 charge to the Renter payable directly to the Roadside Assistance, note this fee is not refundable to the Renter by neither Travellers Autobarn nor WorldWide Campers.

Travel restrictions

Vehicles may only be driven on sealed roads/bitumen roads or well-maintained access roads less than 500 meters long to recognized campgrounds and parking areas. If Travellers Autobarn has reason to believe that your Vehicle may have been driven on unsealed roads the Vehicle bond will be retained until a complete inspection of the Vehicle determines if any damage has occurred. The renter will be liable for any damage found. If it is determined that the Vehicle has been off-road but no damage is evident the renter will still be charged ¥20,000 for breach of duty.

Parking/Traffic Violations

The renter is responsible for paying charging authorities directly all tolls ("Tolls") and parking citations, photo enforcement fees, fines for toll evasion, and other fines, fees, and penalties (each a "Violation") assessed against them, Travellers Autobarn or the Vehicle during the Rental Period. An additional processing fee may apply.

Child seats

Baby seats are not able to be fitted to every class of vehicle we offer. We can confirm with Travellers Autobarn if the vehicle class you wish to rent is suitable for the baby seat required for your child. Baby seats can be supplied for a fee of ¥4000. The supply of all child restraints is subject to availability and the fitting of the restraints remains the responsibility of the Renter.

Pets and animals

Pets and animals are not allowed in the vehicle. Service animals are allowed into the vehicles upon request.

Smoking



Smoking is not allowed inside the vehicles

Winterized vehicles

Vehicle operating systems are not fully operable during subfreezing temperatures. Please contact WorldWide Campers for more information.